



Group Coaching Agreement

Group programs are a great way to leverage your time in a one-to-many offering. This agreement assumes that your program includes a Facebook group, access to written materials (such as by email or in a membership portal), and a live component (such as calls, zoom meetings, and/or one-on-one coaching), and starts and ends on a certain day. The highlighted words are to be edited but please ensure all content is relevant to your program.

Group Program Agreement

_____ (participant name), thank you for joining [your company] for the [name of program], which begins [date] and ends [date].

This is your contract. ***Please read it carefully before signing, because you are making an important commitment to [your company].***

THE BASICS

1. You are securing one of a limited number of places [Company] offers in this round of [program name].
2. The Price is £_____ [price] (UK Pounds), payable [upfront or installments of £_____].
3. By joining right now, you are also receiving this bonus: [outline bonus].
4. We make it easy to understand what it is like to do business with [your company]. [if you have business policies, reference them here, and if not, delete this sentence and the next] Please check out the Company Policies before signing this Agreement. Those policies are part of this Agreement even though they are not outlined in this document.
5. This Agreement, [and if you have them, the Company Policies and Disclaimers, Facebook Group rules, and the Credit Card Authorization] are the entire agreement between us. These written documents supersede our prior discussions, emails, online or voice messages. By signing, you agree that there is no information that you deem materially important that is not incorporated into this Agreement.

THE GROUP PROGRAM INCLUDES:

[The following is a list of examples of what a group program may include to get you started writing the components and their descriptions. There are no wrong answers here, just be sure the list is complete and accurate]

1. **3 x 1-on-1 Coaching sessions.** You are invited to three (3) one-on-one coaching sessions during the Program Term, to be conducted virtually (via Skype, Zoom, or appropriate means). Your attendance is critical for the success of this program and there are limited times available. Therefore, please make your best efforts to make our available days work. You will receive a scheduling link once your payment is received. The purpose of the one-on-one coaching sessions is (to outline your ideal year, for example). All coaching sessions must be used during the Program Term or they are forfeited, and all calls are subject to our business policies regarding coaching session scheduling and cancellation.
2. **90 Days of Voxer Coaching Support.** During the Program Term, leave voice messages about your business for the [your company] team on the Voxer app, available for Android and iPhone. You'll get a response specific to your business within three (3) business days. Be sure to check out the Voxer policies in the Facebook Group files.
3. **Exclusive Facebook Group.** You will have access to the exclusive Facebook Group, where you can submit questions, files, videos, marketing pieces and any other materials for the group to critique. [your company] will participate in the Group through the end of 2020 with occasional live streams, question and answer sessions, and other information as the group needs dictate. You will have lifetime access to the Group.
4. **Portal Access.** You receive access to the [your company] online portal, which includes written materials and video and audio lessons on business topics. You will have lifetime access to the written materials.
5. **Group Calls.** You will have access to a weekly group call on [dates] for two hours, where [name] will be present to present material on [your topics] and answer questions. [You can specify additional purposes here for the calls, such as to hold "hot seats" or to hear from the members on their progress.

SCHEDULING POLICIES

1. To schedule coaching sessions, we will send you a list of our available days and times. There is no guarantee that our availability will match yours.
2. If you do not attend at the scheduled day and times, your session is forfeited.
3. If you must cancel or reschedule, you must do so at least 3 days in advance, or your session will be forfeited.
4. If we cancel, no-show, or must reschedule, the process and policies will be repeated.

THESE ARE *NOT* INCLUDED

1. **Services.** Done-for-you services of any kind are not included.
2. **Endorsements.** You are not receiving an endorsement from [your company] or [you], and neither is any other participant. Do not create the appearance of an endorsement or rely on any person who claims to be endorsed by [your company].
3. **Ownership of Written Materials.** As a participant, you will have one license to view written materials provided by [your company]. You do not have ownership of this information, which is protected by federal copyright laws. Some of the information is also protected by a contractual license between the provider and [your company]. You may not copy, re-engineer, distribute, or otherwise provide access to this information to any other person, for free or paid, without express written consent of [your company], which it may withhold for any reason.
4. **Trademark Usage.** [your company] protects its names. You are not receiving permission to use trade and service marks like [list your important business and program names, catchphrases, and slogans or symbols here], or any other trademark of the Company, even if not listed here.
5. **Results Not Guaranteed.** You are receiving a space in the program, support and guidance, *but not* guaranteed results from participating in the program.
6. **Confidentiality.** [your company] cannot guarantee confidentiality. Do not share any confidential and proprietary information which may harm your business or personal interests if repeated, copied, or otherwise transmitted and/or implemented by a third party.

Additional Legal Terms

1. There is a **NO REFUNDS** policy.

By signing this Agreement, you acknowledge that no one has represented to you that refunds are available. Even if you cannot participate for any reason, you will continue to be billed according to the schedule in Section 1 of this Agreement through the end of the Term. [your company] considers this policy a material inducement to entering into this Agreement, and would not have done so unless this No Refunds policy were included. If you initiate a chargeback, [your company] may issue an additional £250 fee to you.

2. **You are a Business Owner.**

You enter this Agreement in your capacity as a business owner, not as an individual consumer. This is true even if you do not have a business entity such as a limited liability company. As a business owner, you may have limited rights under the laws of your state, and may be giving up consumer rights.

3. **Disclaimer of Warranties.**

Participant understands the Group Program is offered on an “as-is, where-is” basis, without any implied or express warranty as to its performance or to the results that may be obtained by using the program. This limited warranty is the only express warranty made to you and is provided in lieu of any other express warranties (if any) created by any documentation.

4. **If we get sued due to something you did:**

You agree to indemnify, defend and hold harmless [your company], its affiliates, successors and assigns from and against any and all claims, damages, losses, liabilities, lawsuits, costs and expenses (including attorneys' fees at all tribunal levels) arising out of or related to any activity, work, or other thing done or permitted to be done by you where such liability arises from negligence on your part or the violation of this Agreement. This includes any liability arising from breach of confidentiality by any party.

5. **Damages are limited under this Agreement.**

To the maximum extent permitted by applicable law, company will not be liable to you for any indirect, special, incidental or consequential damages (including but not limited to damages for loss or business, loss of opportunity

cost, loss or profits and the like), whether based on breach of contract, breach of warranty, tort (including negligence), or otherwise, even if company has been advised of the possible of such damages, and even if a remedy set forth herein is found to have failed of its essential purpose, damages, including attorney's fees and costs, are limited to the amount paid under this agreement.

6. No Professional Advice.

The Company does not engage in the rendering of [medical, legal, accounting, financial, or other professional] services. You acknowledge that you will make your own decisions before acting on any information gained from this program. It is further understood that before you utilize any techniques suggested by this program, you should consult licensed professionals as applicable.

7. No Guarantee of Results; Risk of Loss.

Results from the group program are greatly dependent upon individual decisions, abilities, and other factors outside Company's control, and the Company makes no guarantees or warranties that information provided to you through the Program will provide results.

8. [your company] can end your participation in the program.

Company may determine, in its sole discretion and without requiring disclosure of the reason, that the relationship under this Agreement must terminate. In this circumstance, Company will provide a refund to you.

9. No Assignment; No oral waivers or modifications.

This Agreement may not be assigned to any other party. Its requirements may not be waived or modified except in writing signed by the Company.

10. Electronic Signatures and Other Documents.

You agree that your electronic signature is valid and binding evidence of your assent to the terms of this Agreement. You agree to sign additional documents which may be necessary to complete the material purpose of this Agreement, including without limitation, payment authorisations.

11. No relationship.

The parties hereto expressly understand and agree that they are not employers or employees, principals and agents, or partners or co-venturers in

the performance of each and every part of this Agreement, and they remain solely responsible for all of their respective employees and agents.

I have read the foregoing Agreement, understand its terms, and agree:

[your company]

Participant
